



NEW Digital Navigator Program

Meet Mia, the newest addition to Coastside Hope's team, serving as our Digital Navigator. Mia is a full-time student at Cañada College with a passion for technology. Outside of her academic pursuits, she finds joy in traveling, bike rides, and quality time spent with her loved ones.

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A digital navigator serves as a knowledgeable guide, assisting individuals in mastering digital technology and acquiring essential skills. Our Digital Navigator offers continuous support to community members by facilitating access to vital devices such as computers and tablets, enhancing their digital literacy, and providing timely and high-quality technical assistance, all without any associated costs.

Mia can help you with:

- Improving your computer skills
- Computer, Smart tablets, Phone assistance
- Google & Microsoft Suite
- Online application support
- E- Health Services
- Email, Scanning & Sending
- Receive up to \$10 off your internet bill
- Games, Social Media, and more

If you are interested in Coastside Hope's Digital Navigator services please contact Mia@coastsidehope.org



Fundraising News

MAVERICKS COMMUNITY FOUNDATION

COASTSIDE GIVES

A COASTSIDE DAY OF GIVING

MAY 2nd 2024

Make an impact today!

Coastside Gives brings the communities from Montara to Pescadero together as one, raising money and awareness for local nonprofits. Coastside Gives is meant to inspire our community members to discover and give generously to the nonprofits that make our region stronger, creating a thriving community for all.

Coastside Hope has \$20,000 in challenge grants from Judy and Denis O'Leary, Dell Williams, Jotham Stein, Nancy and Deryck Marsh, and one anonymous donor—so we need your help to earn a total of **\$20,000** in challenge grants!

You can donate now by visiting coastside-gives.org/coastsidehope. Your online gift may qualify us for a prize of up to \$3,000!!

Thanks to you, Coastside Hope is here to help our neighbors in need.

Thank you!



Other News

Thank you Volunteers!

Coastside Hope could not serve so many so well without neighborhood volunteers. Every month over 40 local volunteers help with our programs.

Thank you!

For information on volunteering or donating - or if you need help - please call Caitlen (650) 523-3519.

Quick Updates:

- During the 2023 Christmas season, the Adopt-A-Family program served 300 low-income households totaling 855 people. This includes 124 seniors and 399 children.
- Each year at income tax time eligible clients are able to have their federal and state income tax returns completed as part of the **Earn It! Keep It! Save It!** program. Every year we help over 150 households file their taxes through this program free of charge.



Text **SUBSCRIBE** to (650) 729-4344 to be the first to know about any changes in our services via text alerts.



facebook.com/CoastsideHope
www.coastsidehope.org



Client Stories

A true testament to the impact our programs have on the lives of our neighbors!

“Lauren” is an active member of the coastal community and has long been engaged with Coastside Hope's resources. However, she encountered challenges when navigating her new bus application. When her case manager suggested Mia could assist her, the digital navigator role was still new and relatively unknown. Upon meeting Mia, she was unaware of the new services provided. Mia assured her that she could teach her how to use the RIDE PLUS APP. While working with her, Mia noticed she wasn't aware of many features, so she took a step back and guided her with patience and kindness. This approach made their interactions more enjoyable, and they developed a strong relationship.

Lauren would frequently come to visit Mia with inquiries regarding the app, referring to her as her granddaughter. It felt rewarding to watch her trust grow, knowing she could rely on Mia for help whenever required. She knew she could come for assistance if she needed it, whether it was trouble finding a ride or dealing with the stress of losing her wallet on the bus. All in all, Mia considered it an honor to participate with her on her digital adventure, seeing her grow and gain confidence along the way. Lauren and Mia still see each other occasionally, and she always greets her warmly and they catch up on her digital life.

Coastside Hope was here to help.

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Coastside Hope
Neighbors Helping Neighbors

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